

Electricity Facts Label (EFL)
Volt Electricity Provider, LP
 All Service Areas

Signature Business 1 Year

February-19

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|--|---|--------------|-----------|-----------|--|
| Electricity Price | Average Monthly Use | 500 kWh | 1,000 kWh | 2,000 kWh | |
| | Average Price per kWh | | | | |
| | Energy Charge (per kWh) | \$0.069 | \$0.069 | \$0.069 | |
| | TDSP charges will be passed through without markup. The above rate is for the Energy Charge portion of your bill. Call us if you need information regarding the Energy Charges the TDSP(TDU) Charges. | | | | |
| | Energy Charge (per kWh) | \$0.069 | | | |
| | TDSP delivery charge* | Pass through | | | |
| | *All TDSP charges are passed through without mark-up. | | | | |
| The average price per kWh above includes \$4.95 base charge for under 500kWh per billing Cycle. | | | | | |
| You may be subject to a special charge from your TDSP. If you are subject to a TDSP special charge, you may contact Volt EP at 1-866-340-8658 or your TDSP for more information regarding the price and applicability of the charge. | | | | | |
| *TDSP charges are passed through without mark-up. | | | | | |

Other Key Terms and Questions

See Terms of Service statement for a full listing of fees, deposit policy, and other terms.

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| Disclosure Chart | Type of Product | Fixed Energy Charge |
| | Contract Term in Months | 12 |
| | Do I have a termination fee or fees associated with terminating service? | Yes. The fee is the higher of either (a) \$300 or (b) \$0.01 multiplied by the most recently billed monthly usage for each account being cancelled, multiplied by the number of months remaining. |
| | Can my price change during the contract period? | YES, but only the charges outside of Volt EP's control (see below). |
| | If my price can change, how will it change, and by how much? | The fixed energy charge from Volt EP will not change for the duration of the agreement. There may be price changes to your TDSP Delivery Charges, TDSP Surcharges, changes to the Electric Reliability Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |

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| What other fees may I be charged? | Charges for required, nonrecurring fees will be listed as separate line items on your monthly bill. Please see the "Pricing & Fees", "Billing", "Payments" and "Deposits" sections of your Terms of Service for more detailed information. |
| Is this a pre-pay or pay in advance product? | NO |
| Does Volt EP purchase excess distributed renewable generation? | NO |
| Renewable Content: | 0.0% |
| The statewide average for renewable content is: | 10.7% |
| <p style="text-align: center;"> Volt Electricity Provider, LP / P.O. Box 692210/ Houston, TX 77269 Website: www.voltep.com / Email: customerservice@voltep.com Phone: 281-369-5900 / 1-866-340-VOLT Monday-Friday: 9:00am - 5:00pm CST </p> | |