

Electricity Facts Label (EFL)
Volt Electricity Provider, LP

Oncor Service Area

Signature Night and Day 24

Nov 2 2018

| | | | | |
|--|---|---|-----------------------------------|-----------|
| Electricity Price | Average Monthly Use | 500 kWh | 1,000 kWh | 2,000 kWh |
| | Average Price per kWh | 11.0¢ | 10.7¢ | 10.5¢ |
| | The price you pay includes the Energy Charge, Base Charge and Transmission and Distribution Service Provider (TDSP) charges in effect for your billing cycle. Start date for initial service can be up to 14 days from sign-up date. | | | |
| | TDSP Company | Oncor | | |
| | Volt Energy Charge (per kWh) | \$0.066 | | |
| | Oncor passthrough delivery charge(monthly)* | \$3.490 | | |
| | TDSP delivery charge (per kWh)* | \$0.037 | | |
| | The above average price per kWh is a sample based on an average annual usage profile for this TDSP with 43% of electricity usage occurring during night hours. The actual price you pay includes the Energy Charge, Base Charge and Transmission and Distribution Service Provider (TDSP) charges in effect for your monthly billing cycle. The actual average price you pay is determined by your usage. | | | |
| Day Energy Charge | \$0.0900 | per kWh | From 9:00 am to 8:59 pm every day | |
| Night Energy Charge | \$0.0350 | per kWh | From 9:00 pm to 8:59 am every day | |
| Base Charge | \$4.9500 | per billing cycle if usage is under 500 kWh's | | |
| *TDSP charges are passed through without mark-up. | | | | |
| Other Key Terms and Questions | You may be subject to a special charge from your TDSP that is not included in the total average price for electric service. If you are subject to a TDSP special charge, you may contact Volt EP at 1-866-340-8658 for more information regarding the price and applicability of the charge. See TOS for other key terms. *TDSP charges are passed through without mark-up. | | | |
| <i>See Terms of Service statement for a full listing of fees, deposit policy, and other terms.</i> | | | | |
| Type of Product | Fixed Price Plan | | | |
| REP Certificate No. 10226 | 582-SN-on-11.2.18-24 | | | |

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| Disclosure Chart | Contract Term in Months | 24 |
| | Do I have a termination fee or fees associated with terminating service? | Yes - \$20 per remaining month |
| | Can my price change during the contract period? | YES, but only the charges outside of Volt EP's control (see below). |
| | If my price can change, how will it change, and by how much? | The price can change according to the formula and to reflect actual changes in TDSP Delivery Charges, TDSP Surcharges, changes to the Electric Reliability Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |
| | What other fees may I be charged? | Charges for required, nonrecurring fees will be listed as separate line items on your monthly bill. Please see the "Pricing & Fees", "Billing", "Payments" and "Deposits" sections of your Terms of Service for more detailed information. |
| | Is this a pre-pay or pay in advance product? | NO |
| | Does Volt EP purchase excess distributed renewable generation? | NO |
| | Renewable Content: | 19.0% |
| The statewide average for renewable content is: | 17.0% | |
| <p>Volt Electricity Provider, LP / P.O. Box 692210/ Houston, TX 77269 Website: www.voltep.com / Email: customerservice@voltep.com Phone: 281-369-5900 / 1-866-340-VOLT Monday-Friday: 9:00am - 5:00pm CST</p> | | |
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