

**Electricity Facts Label (EFL)**  
**Volt Electricity Provider, LP**

Oncor Service Area

**Signature Fixed 24**

May 3 2019

Electricity Price

Average Monthly Use									
Average Price per kWh	<table border="1"> <tr> <td>500 kWh</td> <td>1,000 kWh</td> <td>2,000 kWh</td> </tr> </table>	500 kWh	1,000 kWh	2,000 kWh					
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Average Price per kWh	<table border="1"> <tr> <td>\$0.106</td> <td>\$0.103</td> <td>\$0.101</td> </tr> </table>	\$0.106	\$0.103	\$0.101					
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<p>The price you pay each billing cycle includes the Energy Charge, Base Charge and Transmission and Distribution Service Provider (TDSP) charges in effect for your billing cycle.</p>									
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<p align="center">*TDSP charges are estimates and will be passed through without mark-up.</p>									
<p>The average price per kWh shown includes a \$4.95 base charge if your usage is under 500 kWhs. Start date for initial service can be up to 14 days from sign-up date.</p>									
<p>You may be subject to a special charge from your TDSP that is not included in the total average price for electric service. If you are subject to a TDSP special charge, you may contact Volt EP at 1-281-369-5900 for more information regarding the price and applicability of the charge.</p> <p align="center">*TDSP charges are passed through without mark-up.</p>									

Other Key Terms and Questions

*See Terms of Service statement for a full listing of fees, deposit policy, and other terms.*

REP Certificate No. 10226

Type of Product	Residential Fixed Rate Product
Contract Term in Months	24
Do I have a termination fee or fees associated with terminating service?	Yes                      \$20 / Remaining Month
Can my price change during the contract period?	YES, but only the charges outside of Volt EP's control (see below).
<p align="right">542.5.3.19.on.24</p>	

Disclosure Chart	If my price can change, how will it change, and by how much?	The fixed energy charge from Volt EP will not change for the duration of the agreement. The price applied in your first billing cycle may be different from the price in this EFL solely to reflect actual changes in TDSP Delivery Charges, TDSP Surcharges, changes to the Electric Reliability Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
	What other fees may I be charged?	Charges for required, nonrecurring fees will be listed as separate line items on your monthly bill. Please see the "Pricing & Fees", "Billing", "Payments" and "Deposits" sections of your Terms of Service for more detailed information.
	Is this a pre-pay or pay in advance product?	NO
	Does Volt EP purchase excess distributed renewable generation?	No
	Renewable Content:	0.0%
	The statewide average for renewable content is:	19.0%
<p>Volt Electricity Provider, LP / P.O. Box 692210/ Houston, TX 77269  Website: <a href="http://www.voltep.com">www.voltep.com</a> / Email: <a href="mailto:customerservice@voltep.com">customerservice@voltep.com</a>  Phone: 281-369-5900 / 1-866-340-VOLT  Monday-Friday: 9:00am - 5:00pm CST</p>		
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